



TRANSPORTATION INFORMATION

How do I report a traffic signal that has a burned out bulb or seems to operate inefficiently?

Signal problems or questions can be directed to the Traffic Engineering Division at 617-349-4715. Please leave a message with the location of the signal, a description of the problem, and your name and telephone number.

How do I get a missing street name sign replaced?

Call the Traffic Engineering Division at 617-349-4723 and leave a message with your name, telephone number and the location of the missing sign.

How do I get a reserved handicapped space?

If you have a handicapped plate or placard, you may file an application for a handicapped space. Requirements are stated on the application that is available on the Department's web page or at our office.

Is truck noise regulated?

Businesses where trucks stop between the hours of 9:00 p.m. and 7:00 a.m. must observe the City's Noise Ordinance. Drivers should shut off their motors and keep loading operations quiet. For more information, contact the License Commission at 617-349-6140.

Uneven road surfaces or loose utility covers causing street noise should be reported for repair to the Public Works Department at 617-349-4800.

What are the most important ways to improve bicycle and pedestrian safety?

Drivers:



Watch out for bicycles! Look before turning or parking, before opening your doors, and when pulling out onto a street. Yield to pedestrians when turning, even when you have a green light. Yield to pedestrians in a crosswalk without a signal.

Cyclists:



Watch out for pedestrians! Remember that motorists and cyclists share the road and are subject to the same laws. It is dangerous and illegal to ride a bicycle against traffic or the wrong way on a one-way street. Stop at red lights and stop signs.

Pedestrians:



Use marked crosswalks, do not step out from between parked cars. At traffic signals, wait for the walk light.

